

Caio Tranjan

Technical Product Manager

📍 Rio de Janeiro, Brazil (remote, UTC-3)

cv.c4i0apps.com / linkedin.com/in/caio-tranjan

Summary

Technical Product Manager at Raidiam, running the product for Assure: the testing, certification and monitoring platform behind Open Finance and Open Insurance Brasil (145+ institutions). I own its operating side: OKRs, delivery across teams, incident management, and QA and release governance. I also scope new markets and build the team's AI tooling. Promoted twice since joining as a product analyst in 2023, with a background in credit analytics and economics.

Experience

Raidiam

Sep 2023 - Present

London, UK (remote)

Technical Product Manager, Assure

Jan 2026 - Present

- Promoted to own the Assure product. I set its OKRs with leadership, track them on a metrics dashboard I built, and plan the team's work against them.
- Product owner for the Assure team of 8-10 people, and line manager of one of them: quarterly objectives, probation and career-progression reviews, and the hiring pipeline for a new support role.
- Led the team that raised the share of issues caught before clients reported them from 35% to 79% (Jan to Sep 2026), while client-reported issues fell 47% (Q1 to Q3 2026). Over the same period the team reworked its QA process and built an AI QA agent.
- Coordinate delivery across Raidiam's feature, platform, service and commercial teams. Prioritised the feature team's backlog and defined who owns what across Assure (a RACI model).
- Own the incident management process. Led the corrective actions after a production outage and drove a cross-team security remediation.
- Scoped three new opportunities for Assure: Canada open banking, GB energy data sharing and a registered test lab for an industry certification body. Delivered demos, RFI responses, the staffing estimates the commercial team priced from, and a business case sized on about 300 re-certifications a year.
- Wrote most of Raidiam's internal Claude Code plugin, with 14 reusable AI workflows that any developer can install, and built the infrastructure for an internal tools platform.

Technical Product Manager

Nov 2024 - Jan 2026

- Ran delivery of Raidiam's conformance testing and monitoring tools for Open Finance and Open Insurance Brasil.
- Managed the development workflow (1,700+ tickets across my time at Raidiam) and the release cycle, and signed off QA on production deployments.
- First point of contact for the clients and ecosystem workgroups using the tools: triaged their issues and set fix priorities.
- Received Raidiam's "Own Your Response, Own Your Impact" Champion Award (2025) for ownership and follow-through.

Technical Product Analyst

Sep 2023 - Nov 2024

- Turned Open Finance and Open Insurance Brasil specifications into requirements for the conformance tools, and wrote Raidiam's published piece on Open Insurance Brasil.

BizCapital (merged with Open Co)

Oct 2021 - Sep 2023

Rio de Janeiro, Brazil

Analytics Engineer, BizCapital then Open Co

Nov 2022 - Sep 2023

- Built credit and risk analytics for a small-business lender: policy performance monitoring, portfolio strategies and segmentation, and automation of recurring processes.

Data Analyst, BizCapital (intern, then full-time)

Oct 2021 - Oct 2022

- Queried and modelled credit data into the dashboards and reports behind lending decisions.

Earlier experience

PUC-Rio Insurtech Innovation Program (2020 to 2021): new business development, including projects for the Brazilian insurer Mongeral Aegon and reinsurer IRB Brasil RE. Unicainstancia (2020 to 2021): built new services and BI dashboards. Ayra Consultoria, a student-run consultancy (2018 to 2020): consultant, then Director of Operations, running financial and strategic planning, and KPI frameworks.

Independent projects (c4iOapps)

I design, build and run my own apps end to end on AWS: product, code, infrastructure and push-to-deploy. Four are live; two are being rebuilt.

CAI (Live, daily use): A personal assistant on Telegram, built on a Claude agent, that keeps my notes up to date and turns articles and books into summaries. TypeScript, Claude API, Telegram, Postgres

Keeper (Live): A stock screener for Brazil's B3 exchange that ranks companies on value-investing criteria and uses AI to flag warning signs in the news. Next.js, TypeScript, Postgres, Gemini API

Holi (Live): A collaborative trip planner with tickets, an offline travel wallet and day-by-day plans. Next.js, TypeScript, Postgres, PWA

Ninho (Live): A property-search bot that gathers rental and sale listings from Brazilian portals and sends matches to Telegram. TypeScript, Next.js, headless Chromium, Telegram

Aurora (Being rebuilt): A flight-price tracker that sends Telegram alerts when fares drop. TypeScript, Telegram

Pudding (Being rebuilt): Scheduled voice announcements on Echo devices for a family member's daily routine. AWS Lambda, EventBridge, Alexa

Education

Federal University of Rio de Janeiro (UFRJ)

2017 - 2023

BSc Economics

Grade average 8.0/10 (equivalent to a UK 2:1).

Udacity

2022 - 2023

Programming for Data Science with Python Nanodegree

Skills

Product and operations

OKRs, product strategy, roadmapping, business cases, market-entry scoping, staffing estimates for pricing, incident management, process design (RACI), release governance, hiring and line management

Technical

SQL, Python, TypeScript, Next.js, Postgres, AWS, Git, CI/CD, Claude Code and AI agents, API conformance testing (FAPI, OpenID Connect)

Domains

Open Finance, Open Insurance, data-sharing ecosystems, fintech, credit and risk, insurance

Languages

Portuguese (native) | English (fluent) | German (intermediate)

Beyond work

- Exchange programmes in England, Germany and South Africa. Volunteering. Trekking and climbing.